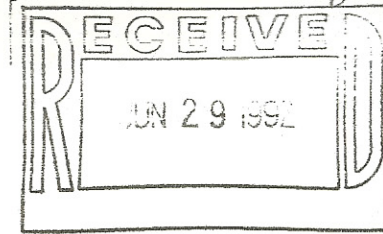


June 24, 1992



Nigel Gallop  
ULTRADATA Corp.  
5020 Franklin Drive  
Pleasanton, Ca 94588-3354

Dear Nigel:

Wayne Hoffman recently completed a system enhancement request for our Sales Department and I wanted to say how pleased I am with the whole project, especially with Wayne.

Contributing to the success of the project were Stephanie De Las Cuevas, Peter McKeller and Sandi Kleve, all of whom were exceptionally helpful at various stages in the process.

But it was Wayne who was always there when I needed him with a responsive, dependable, knowledgeable and most of all pleasant attitude through it all. When Wayne said something would get done--it got done. Most impressive was the consistency of Wayne's great service which spanned several months and dozens of phone calls.

This experience and particularly Wayne's performance are an excellent reflection on you and your organization. Please pass along my sincerest appreciation to all.

Yours truly,

Bob Hatton  
Sales and Business Relations Manager

copy: Joe Schroeder



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