

Wayne M Hoffman Sr.
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Winston Salem NC 27103
(530) 320-5468 wayneh50@sbcglobal.net

PROFESSIONAL SUMMARY

Experienced Software developer using Pick Basic on D3, Universe, and Unidata. Web development experience using Dreamweaver, CGI scripts MySQL, Redback and Sierra Bravo. Background includes Customer Support, Staff and Customer Training, analyzing complex processes, identifying and solving problems, collaborating with management and staff in designing systems, managing a small team of programmers, interviewing and evaluating staff.

Work History

Multi Valued Consulting Services August 2003 to Present Winston Salem North Carolina
Self Employed

I currently provide software support for companies using the PICK Database. Universe, Unidata, D3. Running on AIX, Linux and Windows systems.

Market America September 2010 – February 2014 Greensboro North Carolina
Universe Systems Support

Monitor Systems – Wrote applications to monitor critical system functions.
System Maintenance – Upgrades/Fix Files/Fix Data
Programmer – Provided User Assistance with software issue

MortgageIT, Inc. January 2005 - January 2008 Sacramento California
Application Support Manager

Was responsible for User Setup and access requirements for the entire company of over 50 Offices Nation Wide, over 4000 employees. Managed 2 support personnel. Responsible for access to hundreds of secure and non-secure reports and applications that were used by management and employees in the processing of loan data. I was responsible for the programming of Business Rules (FoxPro Database) for the DataTrac application that the company used to originate loans.

Capitol Commerce MTG. November 2001 - August 2003 Sacramento California
Senior Systems Analyst

Maintain an RS6000 Unix System O.S., a D3 database and applications software on a 300 user system. Provide Development, Production and Quality Assurance system environments and test data. Managed 3 junior level applications programmers, including policy and procedures in regards to software development on existing applications software. Staff training and job responsibilities were also part of my area of responsibility, as well as problem resolution and system enhancements.

Stanislaus Farm Supply October 1997 - November 2001 Modesto CA
Systems Analyst

Responsibilities included Maintaining existing software (GL, Inventory, Sales, Patronage), Design new Systems, write new applications using a A 4gl developed by DataMax (Brice and Associates) Install new hardware, configure local area network, Upgrade O.S and D3 Database as required. Resolve customer issues, provide direct user support.

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Ultradata Corp.

March 1991 - July 1997

Pleasanton California

Mgr. Software Control

Release/Version Control. Maintained control of versions using Aide~de~Camp Software control database. Wrote upgrade installation tape software for all platforms; (AIX, HPUX, DGUX, VMS, SCO, Unisys, Native Pick, Sequoia).

Responsible for software duplication and distribution to over 300 Credit Unions. Schedule, and provide customer support for all upgrades. Provide training and guidance to assistant software control person. Worked with Unidata, Universe and PICK AP

Employers From 1977 to 1990

Fujitsu Microsystems of America	QA Programmer	February 1988 - November 1990
Active Data	Programmer Analyst	February 1987 – January 1988
Self Employed	Contract Programmer	September 1985 – January 1987
The Computer Works	Programmer Analyst	July 1984 – February 1986
Precision Founders	Programmer Analyst	January 1983 – June 1984
Allied Associates	Programmer	April 1982 – September 1983
ADP	Customer Support	October 1977 – October 1979

CERTIFICATIONS AND TRAINING

- UNIX/Xenix Shell Programming Certificate from TBS Services, Inc. 1989
- Customer Satisfaction Telephone Skills Certificate from Learning International 1989
- Visual Basic 6 Training from Folsom Lake College 2001
- UniVerse Administration Training from Rocket Software August 2013

EDUCATION

Condie College 09/1983 *Associates Degree in Computer Science - San Jose, CA*